

PATIENT INFORMATION ON DATA PROTECTION

1. Information on the use and processing of your personal and medical data

We acquire, collect, process and store all the data that you place at our disposal and that is necessary for the fulfilment of the contract. Meanwhile, various patient data may also be communicated by accompanying persons, relatives, referring doctors, representatives or partner doctors. The administration relating to your examination/treatment, etc. is carried out either in the Hirslanden Corporate Office, Boulevard Lilienthal 2, 8152 Glattpark (centralised administrative office) or at the hospital.

In the case of teleradiological findings, the data may be viewed by radiologists in Switzerland's neighbouring countries if this is necessary within the scope of your treatment and quality assurance. For the purpose of the planning and management of your individual treatment, your medical data may be presented during the course of interdisciplinary and interprofessional reports and case conferences (bringing in internal and external medical experts if necessary). In this regard, we fulfil the cantonal/intercantonal regulations and comply with the legal requirements.

Medical registers make an important contribution towards quality assurance. We are subject to legally prescribed reporting obligations that require us to pass on anonymised personal data to medical registers (clinical and epidemiological registers), the cost bearers (insurance companies, cantons) and the Federal Office of Statistics, among others. At cantonal level, data in non-anonymised form is passed to the registration office (e.g. the cancer registration act) in accordance with legal requirements. Your attending doctor will provide you with further information.

By signing this contract, you agree to the use of your personal and medical data for the purposes outlined above.

2. Video surveillance in the hospital

The video surveillance system is intended to support the monitoring of hazard-prone areas for the protection of patients and their visitors, as well as of the hospital and its staff, against burglary, theft, trespass, vandalism and harassment, as well as any other attacks on security and personal integrity. Video surveillance is intended to deter potential perpetrators and, if such an event occurs nevertheless, to contribute towards determining the facts. The video data is stored for a short time only.

Within specialist departments, such as the intensive care unit, and in the surgical area, video equipment serves to monitor and manage processes and to support the staff. This type of video data is not stored.

Areas subject to video surveillance are marked in a way that is recognisable to all concerned.

3. Contact, requesting information and the rights of the person affected

If you have any questions, please approach your doctor. At any time, at no cost, you can object to the future use of your personal data (revocation of consent, also see above), request information on the data relating to you that is being stored by us or ask for its deletion, insofar as no statutory retention requirements exist. Moreover, under certain circumstances there is a right to lodge a complaint with a competent data protection authority.

You can find further information on data processing at Hirslanden in our [Privacy Policy](#).